

MANDATORY MAINTENANCE INFORMATION

1. Once your new PVCu Windows, Doors etc. have been installed, you can keep them looking as good as new with a few simple routine maintenance checks.
2. When you clean your windows, simply wash the frames with a mild solution of non-abrasive cleaner and a soft cloth or sponge, this will help to keep the original bright finish.
3. From time to time all metal parts need to be checked, especially areas relating to vents that are regularly left open, and where the metal hinges, espagnolette locks and keeps are exposed to elements. A drop of oil, silicone spray or WD40 will prevent the metal from corroding or stiffening. Coastal areas need to be greased every two months, to avoid salt-corrosion. Standard hardware in costal conditions is guaranteed for one-year from installation.
4. Whilst your guarantee covers all manufactured goods and fittings, failure to attend to fixtures and fittings will incur a service charge, if upon inspection we find the above has not been maintained a charge will be issues.
5. We thank you for your valued custom, if we can be of any assistance in the future please contact the sales office and we will be more than happy to help.

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